

Reporting Suspected Medicaid Fraud

Medicaid fraud means an intentional deception or misrepresentation made by a health care provider or a Medicaid recipient with the knowledge that the deception could result in some unauthorized benefit to him or herself or some other person. It includes any act that constitutes fraud under federal or state law related to Medicaid.

Concerns associated with suspected Medicaid fraud by eligible Medicaid recipients may be reported to the Florida Department of Financial Services, Division of Public Assistance fraud hotline at 1-866-762-2237.

Suspected Medicaid fraud by ineligible recipients may be reported to the Florida Department of Children and Families, Office of Public Benefits Integrity at <http://www.myflfamilies.com/service-programs/public-benefits-integrity>.

The Office of Medicaid Program Integrity of the Inspector General at the Agency for Health Care Administration accepts complaints associated with Medicaid billing fraud. These complaints may be filed online using the Medicaid billing fraud online complaint form or by telephone at 1-888-419-3456.

To report suspected Medicaid fraud by health care providers you may also contact the Office of Attorney General at 1-866-966-7226 or file a complaint online at <http://myfloridalegal.com>.

Reporting Abusive, Neglectful, or Exploitative Practices

To report abuse, neglect, or exploitation, please call the Florida Department of Children and Families:

Toll-free: 1-800-962-2873

TDD: 1-800-453-5145

Fax: 1-800-914-0004

URL: <http://reportabuse.dcf.state.fl.us>